



Medical Advisory Committee (MAC)

Meeting Date: March 10, 2026 |

Overview

The Medical Advisory Committee met to review departmental business, approve policies and medical directives, receive operational and digital health updates, and address key leadership and strategic priorities supporting high-quality, patient-centered care across WRHN. This document serves as a summary of important items for all professional staff members.

Key Updates and Approvals

Digital Services

- Ongoing progress with Project Quantum and Cambridge initiatives, supported by strong physician engagement and regular governance touchpoints.
- Clarification provided on Cerner document distribution, highlighting implications for patient safety and provider communication.
- Updates shared on chemistry lab order standardization, Braden documentation improvements, equity-related Cerner enhancements, and February system updates.
- New and revised CPOE PowerPlans were approved.

Patient Experience (Qualtrics Insights)

- Emergency Department patient survey results from both Midtown and Queen's Blvd were reviewed.

Business Arising

Chief of Critical Care Medicine

- Following a formal recruitment process, the MAC approved a recommendation to the WRHN Board of Directors to appoint Dr. Houman Khosravani as Chief of Critical Care Medicine, effective April 1, 2026.



New Business

Laboratory Medicine

- Installation of new Roche chemistry analyzers at Midtown and Queen's Blvd is underway, with a targeted go-live date of June 22, 2026.
- The transition will enable platform standardization and updated reference intervals and includes key changes such as:
 - Move to High-Sensitivity Troponin T
 - Introduction of NT-proBNP
 - Updated bilirubin reporting at Midtown
 - Revised calculations and pediatric critical values

Policies and Medical Directives

- The MAC approved multiple medical directives, including Gestational Hypertension, dialysis-related outpatient medications, Anaphylaxis Management, and Peritoneal Dialysis exit-site care.
- Two CT-related policies were deferred to the April meeting due to regrets.

Administrative and Leadership Reports

Management Report

- Continued Board support for the Strategic Plan, with Clinical and Enabling Services plans nearing completion.
- Quality Improvement Plan priorities include delirium reduction, provider initial assessment rates, physician–nurse communication, and appropriate blood utilization.
- A one-year operating budget with a three-year financial projection was approved.

Chief of Staff Report

- Dr. Goel highlighted WRHN's strong culture, clinical excellence, and community support.



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- Key priorities for him in his first year include medical governance modernization, leadership stability, quality and innovation (including digital health enablement), and physician wellness and engagement.

Academic Update

- All Waterloo Regional Campus residency positions were filled in the first CaRMS iteration.
- Tutor recruitment is ongoing.
- Spring Gala scheduled for April 23, 2026.

Next Meeting: April 14, 2026 – Midtown J595